

Take your brand's voice to a higher level with the power of better conversations. Jabra BIZ<sup>™</sup> 2300 corded headset for contact centres is an investment in world-class sound, high agent satisfaction and competitive total cost of ownership.

# ENSURE YOUR CONTACT CENTRE AGENTS SOUND LIKE BRAND AMBASSADORS

Your contact centre agents are your brand's front-line. Jabra BIZ 2300 will ensure every customer conversation becomes a great brand experience. Jabra BIZ 2300 features HD Voice/ Wideband speaker performance and best-in-class noise-cancellation.

# **KEEP YOUR CONTACT CENTRE AGENTS HAPPY**

The Jabra BIZ 2300 for contact centres blends light-weight yet durable construction with an unobtrusive, professional Scandinavian design aesthetic. The Jabra BIZ 2300 works hard, looks great and is designed for easy daily handling. It is a headset built to be comfortable all day long.

# A CONTACT CENTRE HEADSET THAT IS BUILT TO LAST

Jabra BIZ 2300 is built with total cost of ownership in mind. Beside 360° degree rotating break-proof boom-arm and Kevlar-reinforced cord, Jabra BIZ 2300 is built to withstand any punishment a high-performing contact centre can give.



Jabra BIZ 2300 is available in QD and USB-versions. Here is the USB-version with the control unit providing the user with easy call management. Jabra BIZ 2300 is also available in Mono and Duo versions.



LEARN MORE JABRA.COM/BIZ2300

# JABRA BIZ™ 2300 PRODUCT BENEFITS



#### Air shock microphone

When the microphone is close to the mouth of the user, there is a risk of respiratory noise. To reduce this, the microphone is designed aerodynamically and with many small holes instead of a larger hole. In addition, foam is included on the inside of the microphone. Overall, it reduces the penetration of air shocks to the microphone, which optimises the call quality.



#### FreeSpin™

The unbreakable 360 swiveling boom-arm ensures that endusers always have the option to customise the location of the microphone optimally in relation to current needs, without exposing the boom-arm to any break risks.

## HD Voice – Wideband Audio

Enjoy high-definition sound with HD Voice and get crystal clear, intelligible communication. You get life-like, vibrant conversations where you can focus on the content and don't have to struggle to understand what the person on the other end of the line is saying.



#### Kevlar® reinforced cord

Cords made with Kevlar<sup>®</sup> help to deliver performance and value to end-users by providing excellent robustness, fatigue resistance and durability, which in total contributes to the cords overall quality and therefore reduces the headset's total cost of ownership.



# Noise-Cancelling Microphone

Noise-cancelling microphones reduce unwanted background noise and are ideal in crowded and noisy, open office environments.



## PeakStop™

PeakStop<sup>TM</sup> technology immediately removes potentially harmful loud sounds or tones before they reach your ears and keeps the sound level within the safe range to protect your hearing.



#### Talk in Comfort

Assure total comfort with a range of styles that match your individual needs and personal fit requirements. Our light, ergonomically designed frames along with soft ear-cushions, adjustable headbands and microphone boom will guarantee that your headset will be comfortable all day long.

\* Only USB-variants



### Crystal Clear Sound

Clear sound is essential for a good conversations, as well as call efficiency and accuracy. Digital Signal Processing (DSP) in Jabra audio devices will remove background noise and echo as well as protect the user against sudden high peaks in volume. Call handling time and potential issues with misunderstandings are significantly reduced.\*



## Easy call management

With the control unit, call-management is made very easy for the user. The buttons make it efficient for the user to control functions such as answer/end, volume and mute, which in total makes the call handling very efficient. Jabra devices feature intuitive call control and seamless connection to all leading UC applications. They are easy to set up and easy to use, leaving you free from any installation expertise or extensive training requirement.\*



# Hi-Fi Sound

Immerse yourself in music with Hi-Fi Sound. Listen to flawless music reproduction across the entire audible frequency range.\*



#### Jabra Software Applications Customise and control your audio device settings with Jabra's

software applications. You get full integration and remote call control with the latest generation softphones.\*



## Remote Asset Management

Configure and implement the company's audio devices 100% remotely from one central point. You get the latest features and functionalities on one go with Jabra Xpress, a web-based solution. You can also get a complete overview of all Jabra audio devices installed in the IT network with Jabra Xpress' asset management component.\*



#### SafeTone™

Jabra SafeTone<sup>™</sup> includes Jabra PeakStop<sup>™</sup> and Jabra IntelliTone<sup>™</sup>, the enhanced hearing protection technology. Benefit from clear, crisp and automatic limitation of average volume exposure during your workday, according to acoustic standards and regulations. A feature that offers you significant confidence, safety and comfort while enhancing the quality of your communication.<sup>\*</sup>

JABRA BIZ™ 2300 OVERVIEW			
Variant name	Description	Connectivity	Optimised for
Jabra BIZ 2300 QD Mono	Corded mono headset that connects to deskphones	Quick disconnect	
Jabra BIZ 2300 QD Siemens Mono	Corded mono headset that connects to deskphones	Quick disconnect	Siemens OpenStage
Jabra BIZ 2300 QD Duo	Corded stereo headset that connects to deskphones	Quick disconnect	
Jabra BIZ 2300 QD Siemens Duo	Corded stereo headset that connects to deskphones	Quick disconnect	Siemens OpenStage
Jabra BIZ 2300 USB UC Mono	Corded mono headset that provides connectivity to all leading UC applications and softphones	USB	UC
Jabra BIZ 2300 USB Microsoft Lync Mono	Corded mono headset that provides connectivity optimised for Microsoft Lync	USB	Microsoft Lync
Jabra BIZ 2300 USB UC Duo	Corded stereo headset that provides connectivity to all leading UC applications and softphones	USB	UC
Jabra BIZ 2300 USB Microsoft Lync Duo	Corded stereo headset that provides connectivity optimised for Microsoft Lync	USB	Microsoft Lync

Go to JABRA.COM/BIZ2300 for detailed specifications for each Jabra BIZ 2300 variant.

# ACCESSORIES FOR JABRA BIZ™ 2300

- Leatherette ear cushions
- Foam ear cushions
- ClipsCarry pouch